
System Requirements

Table 1. Web Console Minimum Requirements

Web browser	■ Microsoft™ Internet Explorer™ 7.0, 8.0, 9.0, 10.0, 11 (32 and 64 bit) ■ Mozilla™ Firefox™ 24 (ESR), 28, 29, 30
PDF reader (for reports)	Adobe™ Acrobat™ Reader 4.0 or later
Display	High-color display with resolutions of 1024x768 or higher

Table 2. Windows Agent (CSA) Minimum Requirements

Processor	Intel Pentium x86 or compatible processor x64 processor supporting AMD64 or Intel EM64T technologies Clock speed requirements vary depending on the operating system: ■ Windows SBS 2008, SBS 2011: 2GHz ■ Windows Server 2012/2012 R2, Windows Server 2012/2012 R2 Essentials, Home Server 2011: 1.4GHz ■ Windows 8/8.1, Server 2008, SBS 2008, Home Server: 1GHz ■ Windows Vista, Windows 7: 800MHz ■ Windows XP, Server 2003, SBS 2003, Home Server: 450MHz
Memory	■ Windows SBS 2008, SBS 2011: 4GB ■ Windows Server 2012 R2 Essentials: 2GB minimum, 16GB recommended ■ Windows Server 2012 Essentials, Home Server 2011: 2GB minimum; 8GB recommended ■ Windows 8/8.1, Server 2008, SBS 2003: 1GB minimum; 2GB recommended ■ Windows Server 2012/2012 R2, Server 2003, Home Server, Windows Vista, Windows 7: 512MB minimum; 1GB recommended ■ Windows XP: 256MB minimum; 512MB recommended
Disk space	750MB  Note: <i>This is the minimum disk space required for installing the Agent. The actual requirements depend on the number of quarantined files, the retained logs, and other changes made to the default configuration.</i>
Operating system	■ Windows XP: SP3 ■ Windows Server 2003 R2 (with Storage Server 2003): SP1 or SP2 ■ Windows Server 2003 (with Storage Server 2003): SP1 or SP2

	■ Windows SBS 2003 R2: SP1 or SP2 ■ Windows SBS 2003: SP1 or SP2 ■ Windows Vista: SP1 or SP2 ■ Windows Home Server: Power Pack 2 or 3 ■ Windows Home Server 2011: No service pack ■ Windows Server 2008 R2: None or SP1 ■ Windows Server 2008: SP1 or SP2 ■ Windows SBS 2008: SP1 or SP2 ■ Windows 2008 Foundation: SP1 or SP2 ■ Windows Essential Business Server (EBS) 2008: SP1 or SP2 ■ Windows 7: None or SP1 ■ Windows SBS 2011: No service pack ■ Windows 8: No service pack ■ Windows 8.1: No service pack or update ■ Windows Server 2012: No service pack ■ Windows Server 2012 R2: No service pack or update ■ Windows Server 2012 Essentials: No service pack ■ Windows Server 2012 R2 Essentials: No service pack  Note: All major editions and 64-bit versions of these operating systems are supported unless noted otherwise.
Web browser (for downloading Agent Installer)	■ Internet Explorer 7.0, 8.0, 9.0, 10.0, 11 (32 and 64 bit) ■ Firefox 24 (ESR), 28, 29, 30
Display	256-color display or higher with resolutions of 800x600 or higher
Notes	■ The Agent supports Citrix Presentation Server™ 4.0/4.5/5.0 and Remote Desktop. ■ The Agent supports VMware™ ESX™ 3.0/3.5/4.0, VMware vSphere Hypervisor™ (ESXi) 4.0/5.0, VMware Workstation 6.0/7.0/8.0/9.0, and Microsoft Hyper-V™ Server 2008/2012.

Table 3. Mac Agent Minimum Requirements

Processor	■ OS X 10.9, 10.8: 64-Bit Intel Core 2 Duo processor or better required ■ OS X 10.7: Mac with an Intel Core 2 Duo, Core i3, Core i5, Core i7, or Xeon processor ■ OSX 10.6: Mac with an Intel core processor
Memory	■ OS X 10.9, 10.8, 10.7: 2 GB of memory

	■ OS X 10.6: 1 GB of memory
Disk space	30MB
Operating system	■ Mac OS X v10.9 (Mavericks) ■ Mac OS X v10.8 (Mountain Lion) ■ Mac OS X v10.7 (Lion) or later ■ Mac OS X v10.6 (Snow Leopard) or later
Web browser (for downloading Agent Installer)	Safari 4.0, 5.0, 5.1, 6.0, 7.0

Table 4. Android Agent Minimum Requirements

Version	■ Android 2.3 (Gingerbread) or newer ■ Android 3.0 (Honeycomb) or newer ■ Android 4.0 (Ice Cream Sandwich) or newer ■ Android 4.1, 4.2, 4.3 (Jelly Bean) ■ Android 4.4 (KitKat)
Web browser (for downloading Agent Installer)	■ Google Chrome (only available for Android 4.0 or newer) ■ Default web browser on the device

Table 5. iOS Profile Minimum Requirements

Version	■ iOS 6.0 or newer ■ iOS 7.0 or newer ■ iOS 8.0 or newer
Web browser (for downloading the profile)	■ Default web browser on the device